

PRIVACY & COOKIE STATEMENT.

This privacy and cookie statement was last amended on 7-31-2019

Through the website of hosting provider Smartdc B.V (<https://www.smartdc.net>) privacy sensitive data (better known as personal data) will be processed. Smartdc B.V. greatly values that personal data should be handled with care. Personal data is therefore carefully processed and protected by us.

When processing data, we comply with the requirements laid down in the General Data Protection Regulation (GDPR). That means, among other things, that we:

- Clearly state the purposes for which we process personal data. We do this by means of this privacy and cookie statement;
- Limit our collection of personal data to only the personal data that are necessary for legitimate purposes;
- We will first ask you for your explicit consent to process your personal data in cases where your consent is required;
- Take appropriate measures to protect your personal data, including the requirements of parties who process personal data on our behalf;
- Respect your right to access, correct, supplement, modify, block, delete and transfer your personal data on your request.

Smartdc B.V., located at Van Nelleweg 1, 3044 BC in Rotterdam is the data controller for the data processing. In this privacy and cookie statement, we explain which personal data we collect, use and for what purpose. We recommend that you read them carefully. This privacy and cookie statement was last amended on 31 July 2019.

How Smartdc collects personal data

Your personal data will be collected by Smartdc when:

- 1 An account is created at Smartdc;
- 2 Services are used from Smartdc;
- 3 Subscribing to the newsletter of Smartdc;
- 4 Smartdc is consulted (via the contact form) with a request, question, comment or complaint;
- 5 Abuse is reported at Smartdc.

When necessary Smartdc may also request information from Fraud Prevention Agencies (FPAs), Credit Reference Agencies (CRAs) and Blocklists.

What type of personal data is collected by Smartdc

The following of your data will be collected by Smartdc:

- 1 Your full name;
- 2 Your date of birth;
- 3 Your gender;
- 4 Your address details;
- 5 Your e-mail address;
- 6 Your phone number;
- 7 Your IP-address;
- 8 The number of your identity document and its expiry date;
- 9 Your fingerprint (when registering at the data center);
- 10 An administration number that does not contain any information other than that referred to in 1 to 9.

Why Smartdc processes the personal data

Smartdc collects and processes your data for the following purposes:

- 1 Offering, managing and carrying out its services;
- 2 Drawing up and sending invoices;
- 3 Sending by email, displaying on the website, sending by post and notifying by phone of a newsletter, user information, service message or other electronic message;
- 4 Informing about our new products and services;
- 5 Analyzing the behavior on the website in order to improve our website and to tailor our offer our offer of products and services to your preferences;
- 6 Investigating suspected violation of the Smartdc Acceptable Use Policy (AUP);
- 7 Determining the identity for access to the data centers and our office;
- 8 Compliance with the applicable laws and regulations.

How Smartdc discloses personal data

Smartdc may share your data with the following third parties:

- 1 Law enforcement agencies, courts, or governing bodies when we are required or permitted to do so by law. The types of responses include, but are not limited to subpoenas, search warrants, law enforcement requirements, protection of our company and national security;
- 2 Dept collection agencies or dept recovery organizations;
- 3 Our affiliate i3D.net in order to provide support services.

Manage your data

With our portal you can access a control environment where you can set up, specify and change things yourself. This includes your personal data. Smartdc respects your right to access and correct your personal data. If you need assistance amending your personal data, please contact us.

Data Retention

Personal data will be retained only if necessary, for the fulfillment of the purposes for which it was collected and for which consent was received, unless otherwise required by law. Personal data that is no longer required to fulfill the identified purposes will be destroyed, erased or made anonymous.

Regarding the newsletter, we store the e-mail address for receiving the newsletter until the moment of deregistration. In the case of applications, this information will be kept for a maximum of four weeks. If we wish to retain the data for a longer period in connection with any subsequent procedures, we will do so with your permission for a maximum of one year.

Protection

We take technical and organizational security measures against the loss, misuse and unauthorized access to personal data. In doing so, we ensure that these measures are designated as an appropriate level of security within the meaning of the GDPR. We are obliged to test these security measures at planned intervals for ISO 27001 and NEN 7510, which is subject to independent external annual audits.

What are cookies

We use cookies on this website (<https://www.smartdc.net>). A cookie is a text file that is sent along with the pages of this website and is stored by your browser on the hard drive of your computer, tablet and/or mobile phone. The information stored therein can be returned to our servers or to the servers of the third parties concerned during a future visit.

Why Smartdc uses cookies

Functional cookies

Some cookies ensure that certain parts of the website work properly and that your user preferences remain known. For example, cookies are used to display fonts correctly, to remember your session of use on the web server so that you can view the website, or to remember a search term that searches within the website or a selected filter.

Google Analytics

We use analytical cookies from Google Analytics to gain insight into the way in which website visitors use our website. We have concluded a data processing agreement with Google in which agreements are laid down on the handling of the collected data. Google is not allowed to share the data obtained or use it for other Google services and we do not allow IP addresses to be anonymized. Google may also transfer information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. More information about the data processing by Google Analytics can be found in the privacy statement of Google and in the privacy policy of Google Analytics.

Social Media-cookies

The Social Media cookies that are placed when visiting our website make it possible for visitors who use these social media to share (parts of) our web pages with these social media networks. Once a visitor has logged in to the social media networks, the Social Media cookies can be qualified as 'functional cookies'. More information about the data processing by Facebook, Google+, LinkedIn and Twitter can be found in the privacy declaration of these online services.

Which cookies do we ask your permission for

Below is an overview of the cookies we use in addition to the analytical, technical and functional cookies. We use some cookies ourselves, but for other cookies we use third parties. These parties act on our behalf and we determine what happens to these cookies. There are also cookies that are only placed and used by third parties. We have no control over those third parties and how they handle your data.

Below we have included an overview of the cookies used and the parties that belong to them.

Cookie Party	Type of cookie	Location	Purpose	Type	Storage period	Privacy statement
Smartdc UqZBpD3n3iPIDwJU9B 2ooTCOQPsh4IJPtfBr w__ _ga _gcl_au pll_language smartdc_net	Tracking/ Functional	The Netherlands	These cookies are essential in order to enable you to move around the website and use its features, such as accessing secure areas of the website.	Https-cookie	Up to 2 years	https://www.smartdc.net/privacy-policy/
ShareThis __stid contently_insights_user	Social Media	Amerika	You can share information via the Social media buttons.	Https-cookie	Up to 2 years	https://www.sharethis.com/privacy/

Deleting cookies

Most cookies have an expiration date. This means that they automatically expire after a certain period, and no longer record any data from your site visit. You can also choose to manually delete cookies before the expiration date. Please refer to your browser manual for more information.

Third party websites

This privacy and cookie statement does not apply to websites of third parties that are linked to this website. We cannot guarantee that these third parties will handle your personal data in a reliable or secure manner. We recommend that you read the privacy and cookie statements of these websites before using them.

Newsletter

We send an electronic newsletter once every quarter. This newsletter is only sent with the consent of the data subject concerned and contains news and advertising. You will find an unsubscribe link in every edition.

Objection to direct marketing

You have the absolute right to object to direct marketing. Each newsletter contains a link that allows you to unsubscribe. If you wish to file a complaint against direct marketing, a ticket can be created, or an e-mail can be sent to marketing@smartdc.net. In this message you must state to whom this request relates.

Dutch Data Protection Authority

Of course, we will be happy to help you if you have any complaints about the processing of your personal data. You can reach us via the contact details below, or through our contact form. If you are dissatisfied with the way in which we deal with your complaint, you have the right to submit a complaint to the Dutch Data Protection Authority. You can contact the [Dutch Data Protection Authority](#) for this purpose.

What are your rights

You have the following rights:

- Get an explanation of what personal data we have and what we do with it;
- Access to your personal data we have;
- Having inaccuracies in your personal data corrected;
- The removal of (outdated) personal data;
- Withdrawing consent;
- Objecting to a certain use.

For any questions regarding access, improvement, addition, modification, blocking, deletion or transfer of your personal data, you can contact us at any time via the information below:

Michiel van der Donck
Security Officer
+31 (0)10 890 00 70
security@smartdc.net

In order to prevent abuse, we may ask you to identify yourself appropriately. In case of access to personal data linked to a cookie, you must send a copy of the cookie in question. You can find them in the settings of your browser.

Changes to this privacy and cookie statement

We are entitled to make changes to this privacy and cookie statement. It is recommended that you regularly consult this privacy and cookie statement so that you are aware of these changes.

Questions?

For any question and/or comments regarding our privacy and cookie statement, please contact us by sending an e-mail to info@smartdc.net. You can also contact us through our contact form.